



May 18th, 2020

To Whom It May Concern,

This last year my fire department made the decision to update our PPE cleaning system. Choosing a Unimac PPE Extractor was an easy decision. A lot of thought and great engineering has gone into the making of these machines. We also looked at what our ISP (Independent Service Provider – NW Safety Clean) was using and it just reinforced the decision that we were going in the right direction.

Along with choosing Unimac as our extractor came the distributor, Dynamic Sales & Service. What a great company to deal with! They were with us every step of the way. They helped us to understand what we needed. They were over the top patient with us in educating and helping us understand what it was going to take to install this system. They also assisted us in elevating our decon game by helping us understand ozone as a disinfectant for our turnouts and uniforms. Ozone has been a game changer for us! Our firefighters are super confident that their equipment has been properly deconned and ready to go for the next mission.

I cannot say enough about Don Whisenhunt. His knowledge of these machines that he has been repairing for most of his life, of medical laundry procedures, of the laundry process, and his straightforward answers to questions is just what we were looking for during our journey. Probably the trait I like about Don the most is one that I look for in all sales reps; if he doesn't know, he will tell you and then get back to you with an answer very quickly.

Dynamic Sales & Service also has a great staff of installers. These guys made our installation process a breeze.

As our installation wound down and it was time to use our equipment, not only did Don show up to train me, but he brought along a Unimac factory rep (Marc Forsythe) to help program and understand our equipment.

Firefighters are wary of change and anything not tried and tested. Dynamic Sales & Service has been a great partner in getting us to the next level of taking care of our firefighters. We are confident in their advice and assistance.

Stay safe!

A large, stylized handwritten signature in black ink, appearing to read 'Joel T. Brown'.

Joel T. Brown, Lt / Paramedic
Mid-Columbia Fire & Rescue
541-980-1111 cell & text
jbrown@mcfcr.org